

Curriculum Vitae
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Language : French and English

□SUMMARY:

Nineteen (19) years of experience in IT.

- ◆Applications manager, production support and quality assurance;
- ◆International mandate;
- ◆Database administration (DBA) working with relational databases (DB2) and hierarchical databases (IMS/DL1);
- ◆Data model management and COOLGen support;
- ◆Functional analysis using CGI and IBM methodology, test case building and integration;
- ◆Software installation, system documentation, writing of users' guide and users' training;
- ◆Design of programs and writing specifications;
- ◆Evolution of applications and maintenance of systems;
- ◆Online programming experience (CICS) ;

□APPLICATIONS

ACHAT

Preparation of the data before integration into the purchase management software.

VENTE

Movie sales management system for the audiovisual and international department. Preparation of data to be integrated into the accounting system. Software documentation writing. Modifications according to users' requests.

GESTION DE LOCAUX / EXPLOITATION DE FILMS

Management system for movie theatres and film operation. Development of film programming and retrieval of operating results.

Development of a program to replace the paper documents with a remote transmission for the Ministry of Revenue.

SYSTÈMES ADMINISTRATIFS

Analysis of the elimination of the multi companies treatment part in all applications.
Modification of programs and JCL.

CRÉDIT/COMPTES-CLIENTS

Client accounts and credit system. Modify the application to add the function "Extension of the due date", i.e., possibility for a customer to defer from 1 to several months of payment. Analysis modifications and realization of the programming and tests.

ANNUAIRE "PAGES JAUNES"

Repatriation of the directory production.
Modifications to the extraction modes and page-setting procedures. Detailed system analysis and programming accessing IMS databases.

ANNUAIRE "PAGES BLANCHES"

Installation of a software package to produce directories.
Development of user procedures and creation of interfaces

ARICS

Accounts Receivable Bill Inquiry and Collection System Maintenance
Production support, analysis and programming to correct dysfunction and upgrade the application.

TOLL-AR-B&C

Maintenance and production support, analysis and programming to correct dysfunction and upgrade the application.

CLIP (CCA)

CLiente Primero (Customer CAre) is CGI's portion of the project gathering applications ARICS, (Accounts Receivable, Bill Inquiry & Collection System), - CPM (Customer Profile Management), CM (Cash Machine), DIVDS (Interface View Distribution System - reference table distribution) and Infrastructure developed for Portugal Telecom.

CCA

Database administration.
Test automation.
COOLGen model management

ARICS

Analysis, programming and testing of the UCM function for the ARICS system. Development of the batch network
Training and guidance of the Portuguese application managers.
Assurance Quality manager
Guidance of the Support Services team.

CSS

Customer System Synergy
Integration of Northern Telephone company into Télébec applications.

SIC

Systèmes d'interrogation des Caisses

CRB – Unitrax – PH – Publipostage – Reprise

Bank Statement Printing softwares.
Project Analysis and development of client requests. Synchronization of development steps with partners (CGI and IBM). Creation and update of the API (COBOL). Bank statement and control report formating using CSF. Jobs, JCL and Selector programs deployment. Development of the reprint system using REXX procedures.

M012 Gestion du plumitif civil - Civil clerk's scroll management system

PROFESSIONAL EXPERIENCE

➤ OCTOBER 2008 – Present

SYSTEMATIX - CIAL

CLIENT: Québec Department of Justice

TITLE: Analyst

Analyst in charge of writing a data dictionary for M012 application 'Plumitif civil' (Civil clerk's scroll) Analysis of the existing 'Gestion du Plumitif civil – M012' (Civil clerk's scroll management system) system so as to write a data dictionary.

Research of business rules and specific treatments within the application. Informations collected are stored using Oracle Designer.

Write the functional architecture document for the application 'M012 – Gestion du plumitif civil' (Civil clerk's scroll management system).

Environment : MVS, JCL, TSO/ISPF, COBOL, C, IDEAL, SAS, VSAM, TOTAL, DATACOM, SYNC SORT, File-Aid, CICS, Librarian, Viking VDE, Oracle 10g, Oracle Designer, Access, Visio, Windows XP .

Equipments: IBM 3090, IBM PC

➤ MARCH 2006 – MARCH 2008

UNITECH/FX INNOVATION - CIAL

CLIENT: RR Donnelley (Moore Canada)

TITLE: Analyst

Analyst in charge of the developers for the CRB application.

Deployment of procedures to work on multiple projects simultaneously for the CRB application.

Analysis, development and tests for ECL/COECO/TE1PH projects for the CRB application and statement modification using CSF. Project in coordination with our partner CGI and IBM.

Rewriting of the Reprint applications.

Analysis and development of the API for CRB phase 2 project, tests (Unit, Integration and acceptance tests) in coordination with CGI and IBM.

Application support for CRB and problem solving.

Environment : MVS, JCL, TSO/ISPF, COBOL, Rexx, CSF, VSAM, SAS, DB2, SYNC SORT, File-Aid, Infoman, Windows NT/XP, Selector.

Equipments: IBM 30XX, IBM PC, IBM InfoPrint 4000, Xerox DP 180 EPS

➤ MARCH 2003 – DECEMBER 2005

MULTIPRO - CIAL

CLIENT: Fédération des Caisses Desjardins

TITLE: Analyst Support

Support and guidance of developers' teams

Analysis and automation of the production extracting process to refresh testing environments.

Update of testing environment to be in sync with production upon request by development team..

Procedures improvement and optimization.

System verification and recommendations for future development.

Development and installation of monitoring tools.

Environment : MVS, JCL, TSO/ISPF, COBOL, Control-M, Rexx, SAS, VSAM, IMS DB/DC, DB2, CICS, ENDEVOR, SYNCSORT, Insync, Dumpmaster, IOF, BMC, Windows NT/XP, Unix.

Equipments: IBM 30XX, IBM PC

➤ MARCH 2002 – DECEMBER 2002

LA GESTION PROBEN LTÉE

CLIENT: TÉLÉBEC

TITLE: Analyst

Functional analysis of the CSS (Customer Synergy System) project for merging the Northern Telecom system into Télébec. Realization of functional tests.

In charge of the data model changes and coordination of table modifications with the DBA Datacom team.

Environment: MVS, TSO/ISPF, CICS, IDEAL/DATACOM, ENDEVOR, SYNCSORT, SylverRun, Windows 2000.

Equipment: IBM 30XX, IBM PC

➤ APRIL 1999 – FEBRUARY 2002

LA GESTION PROBEN LTÉE

CLIENT: CGI INTERNATIONAL

TITLE: Analyst support / Quality Assurance Manager / DBA

Guidance and support of the CLIP-ARICS Support Services team.

Development of Quality Assurance testing environments and automation of the process of online testing.

In charge of implementation and setting of new releases and versions. Validation in the Quality Assurance environment for the ARICS system before sending changes to Portugal.

Administration of Win Runner and TestDirector automation tools.

Database administration (DB2) for the CLIP-CCA project, data modelling, management of test environments, resolution of databases problem, inspection of work in progress.

Support and management of COOLGen datamodels.

Environment : MVS, TSO/ISPF, COBOL II, CICS, DB2, COOLGen, SAS, VSAM, ENDEVOR, CCC/HARVEST, SYNCSORT, FILEAID, XPEDITER, ZEBB, OMEGAMON, WIN RUNNER, TESTDIRECTOR, Windows NT, SQL Server

Equipment: IBM 30XX, IBM PC

➤ APRIL 1999 – FEBRUARY 2002

LA GESTION PROBEN LTÉE

CLIENT: CGI INTERNATIONAL

TITLE: Analyst -Programmer

Analysis, development and management of a team of programmers to implement the UCM function in the CLIP-ARICS application.

Design of the batch network for the CLIP-ARICS application.

Development and installation of test environments.

Coordination and implementation of the batch in Portugal.

On site training for persons in charge of the batch, the online and incident resolutions.

On site support and guidance during tests periods (unit, system and quality assurance) and production implementation.

Link between the customer in Portugal and the Canadian team for the dysfunction analysis.

Application optimization.

Implementation and setting of new releases and versions.

Environment : MVS, TSO/ISPF, COBOL II, CICS, DB2, COOLGen, SAS, VSAM, ENDEVOR, CCC/HARVEST, SYNCSORT, FILEAID, XPEDITER, ZEBB, PSCS, Control-M, OMEGAMON, WIN RUNNER, TESTDIRECTOR, Windows NT, SQL Server

Equipment : IBM 30XX

➤ APRIL 1995 - JUNE 1997

LA GESTION PROBEN LTÉE

CLIENT: BELL SYGMA

TITLE: Analyst support - Programmer

Support and maintenance of the ARICS, AR , TOLL et B&C systems.

Responding to calls (7/24 - on a rotation basis) so as to solve incidents that arise for batch and online applications and to make certain that applications are available at all times.

Analysis of application changes to correct dysfunction's.

Optimization of applications.

Implementation and setting of new releases and versions..

Validation and software implementation in production.

Development of an application using REXX to control space use of production files.

Codification de changements de programmes avec IEF et SAS.

Coding of program changes using IEF and SAS

Participation in the installation of CICSplex (utility system) and analysis of changes to do in order to use this utility in the existing applications.

Software: MVS/TSO/ISPF, COBOL II, CICS, DB2, IEF, SAS, VSAM, PANVALET, XPEDITER

Equipments : IBM 30XX

➤ FEBRUARY 1992 - APRIL 1995

LA GESTION PROBEN LTÉE

CLIENT: TÉLÉ-DIRECT

TITLE: Analyst -Programmer

Reorganization and update of the "Yellow Pages" directories production system .

Development of new functions. Organic Analysis. Access to IMS databases using COBOL.

Programs development, tests and put into production. Creation of tools using REXX, CLIST, Dialog-manager.

Writing of JCL procedures..

Development of an application allowing the automation of page-setting and the printing of directories "Yellow Pages".

Development of interfaces between the PRE-PRESS system and the existing applications. Retrieval of the data in DB2.

Maintenance of the PRE-PRESS system. Performance improvement. Plan explain and definition of the tables using BMC.

Development of production aid tools for users.

Participation in the installation of SMS and creation of interactive panels using DTL.

Software: MVS, TSO/ISPF, OS/JCL, CLIST, DIALOG-MANAGER, REXX, IMS/DB, VSAM, IDCAMS, SPIFFY, COBOL, COBOL 2, FILE-AID/IMS, EXPEDITER, PANVALET, SMS, DTL, CICS/SDF, DB2, QMF, BMC (DB2)

Equipment: IBM 3090

- SEPTEMBER 1990 - JULY 1991 SOCIÉTÉ GAUMONT (PARIS-FRANCE)

TITLE: Analyst -Programmer

In charge of the applications "vente internationale" and "audiovisuelle" and managing two programmers. Maintenance and upgrade of these two systems.

Analysis and realization of an application to retrieve the data transmitted by movie theatres.

Analysis and upgrade of the application "Gaumont Cinéma" in collaboration with the tax ministry. Establishment of a datatransmission.

Functional and organic analysis. Development of jobs and test scripts.

Software: VM/CMS, VSE, CICS, XEDIT, VSAM, COBOL, SDF, IMS/DL1, REXX, RPGII, EASYTRIEVE

Equipment: IBM 4381

- JULY 1989 – SEPTEMBER 1990 CETELEM (PARIS – FRANCE)

TITLE: Analyst-Programmer

Analysis and modification of the whole system in order to remove the part specific to France and installation of the software for our Dutch and German partners .

Analysis and realization of the "extension of the due date". Realization of the organic analysis,, development of the jobs and tests scripts.

Software: OS/MVS, TSO/ISPF, CICS, SDF, DB2, SQL, IMS/DB, COBOL-2

Equipment : IBM 3090, IBM 400S

- APRIL 1989 - JUNE 1989 SOGECOR (DIJON - FRANCE)

TITLE: Programmer

Analysis and realization of a bug tracking system. Online programming done with 4GL associated to DBMS Ca-universe.

- JUNE 1988 - JULY 1988 LE BIEN PUBLIC (DIJON - FRANCE)

TITLE: Programmer

Study of problems encountered by users and writing of a specifications document to improve the existing system.

Software: BASIC+

Equipment : DEC MICRO-VAX II

□ TECHNICAL BACKGROUND

PROGRAMMING LANGUAGE

COBOL	16 years	SQL	10 years
IDEAL	9 months	SAS	7 years
REXX	13 years	EASYTRIEVE +	6 months
CLIST	10 years	RPG II	4 months
DIALOG MANAGER	5 years	CA-UNIVERS	3 months
Selector	2 years	RAMIS	4 months
PL/SQL	4 months		

OPERATING SYSTEM and SOFTWARE

BMC (DB2)	7 years	QMF	10 years
CCC/HARVEST	2 years	SMS	6 years
CICS/SDF	8 years	SPIFFY	4 years
Control-M	4 years	SPUFI	8 years
CSF	2 years	SylverRun	9 months
Dataquery	9 months	SYNCSORT	8 years
ENDEVOR	9 years	Test Director	2 years
FILE-AID/Insync	10 years	TSO/ISPF	6 years
IEF/COOL GEN	4 years	VM/CMS	2 years
OMEGAMON	3 years	VSAM / IDCAMS	16 years
OS/JCL	16 years	VSE	1 year
OS/MVS	16 years	WinRunner	2 years
PANVALET	5 years	XPEDITER	10 years
PSCS	2 years	ZEBB	2 years

DATABASE

Datacom	9 months	MySQL	6 months
DB2	14 years	SQLServer	2 years
IMS/DB/DL1	8 years	Total	6 months
Oracle 11g	2 months	Oracle 10g	8 months

EQUIPMENT

IBM 30XX, 43XX	19 years	MAC	1 year
PC	13 years	Xerox DP 180 EPS	2 years
IBM InfoPrint 4000	2 years		

□ EDUCATION

- 1989 DIJON, FRANCE
- Received 'Brevet de Technicien Supérieur en Informatique de Gestion'
- 1985 FACULTÉ DES SCIENCES – DIJON, FRANCE
- Preparation to DEUG (biologie section)
- 1984 DIJON, FRANCE
- Received Baccalaureate option D (mathematics, physics, natural sciences)

PROFESSIONAL TRAINING

2009	Montreal College of Management and Technology - Oracle 11g PL/SQL Developer
2008	Micro Focus - Mainframe Express
2006/2007	Moore Canada - CSF - AFP
2005	Fédération des Caisses Desjardins - Train de la Qualité
2004	Fédération des Caisses Desjardins - Système SIC
2002	Télébec - IDEAL/DATACOM
2001	IBM - DB2 UNIVERSAL DATABASE v6.1 (en cours)
1994	TÉLÉ-DIRECT / IBM - SMS (GESTION ESPACE DISQUES) - REXX
1993	TÉLÉ-DIRECT - FILE-AID - EXPEDITER
1992	LA GESTION PROBEN LTÉE - IMS/DC - COBOL WORKBENCH